

## Knowledge Base

# Top Technical Tips

## Overview

This document links you with resources to help you get the most from your SMART products. If you don't find what you're looking for in the following list, search our online [Knowledge Base](#), a comprehensive collection of easy to understand information.

## Details

Check the list for topics that apply to you, and then see the linked documents below.

For this topic:	See these documents:
<b>Obtaining a Product Key for SMART Notebook 10</b>	<ul style="list-style-type: none"><li>For Windows® computers: <i>Downloading and Installing SMART Notebook Software 10 for Windows Operating Systems</i> (<a href="#">document 124761</a>)</li><li>For Mac computers: <i>Downloading and Installing SMART Notebook Software Version 10 for Mac Computers</i> (<a href="#">document 124763</a>)</li></ul>
<b>Adjusting UF55/UF55w Image, Display and Color Settings</b>	<ul style="list-style-type: none"><li><i>Adjusting the Image with the UF55/UF55w Projector</i> (<a href="#">document 133105</a>)</li><li><i>Adjusting the Display and Color Settings for Your UF55/UF55w Projector</i> (<a href="#">document 139248</a>)</li></ul>
<b>Image Doesn't Fit SMART Board™ 600i3 Screen</b>	<i>Projector's Image Doesn't Fit Your SMART Board 600i3 Interactive Whiteboard System's Screen</i> ( <a href="#">document 135672</a> )
<b>Activating SMART Response After Administrative Installation</b>	<i>SMART Response Isn't Activated After an Administrative Installation</i> ( <a href="#">document 137003</a> )
<b>Unable to View Thumbnails in SMART Sync</b>	<i>Teachers Are Unable to View Thumbnails in SMART Sync Classroom Management Software</i> ( <a href="#">document 137680</a> )

<b>For this topic:</b>	<b>See these documents:</b>
<b>Print Capture in SMART Notebook 10 Not Working</b>	<i>You're Unable to Use the Print Capture Feature in SMART Notebook 10</i> ( <a href="#">document 131718</a> )
<b>Constant Contact on SMART Board</b>	<i>The Pointer Sticks in One Place on the SMART Board Interactive Whiteboard</i> ( <a href="#">document 77799</a> )
<b>Spiky, Uneven or Distorted Lines on 600 Series</b>	<i>Horizontal Digital Ink Lines Appear Jagged on SMART Board 600 Series Interactive Whiteboards</i> ( <a href="#">document 1418</a> )
<b>AirLiner™ Wireless Slate Power Issues</b>	<ul style="list-style-type: none"> <li>• <i>Troubleshooting AirLiner Wireless Slate Power and Battery Issues</i> (<a href="#">document 126472</a>)</li> <li>• <i>Preventing Your AirLiner Wireless Slate Battery from Completely Draining</i> (<a href="#">document 97048</a>)</li> </ul>
<b>Extending USB Connections</b>	<i>Extending USB Connections for SMART Board 600 and 600i Series Interactive Whiteboards</i> ( <a href="#">document 99641</a> )
<b>Adjusting the Image on Unifi™ 45 Projectors</b>	<ul style="list-style-type: none"> <li>• <i>Adjusting Your Unifi 45 Projector's Image Alignment</i> (<a href="#">document 126964</a>)</li> <li>• For SMART Board 500 series interactive whiteboards, see also "Adjusting Image Alignment" in the Unifi 45 projector retrofit kit <i>Configuration and User's Guide</i> (<a href="#">document 125960</a>)</li> <li>• For SMART Board 600i2 interactive whiteboard systems, see also "Adjusting Keystone Alignment" in the <i>Configuration and User's Guide</i> (<a href="#">document 118924</a>)</li> </ul>
<b>Updating SC9 Firmware</b>	<i>You're Unable to Update Your SC9 Firmware</i> ( <a href="#">document 127673</a> )

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